

Bridging the Generation Gap

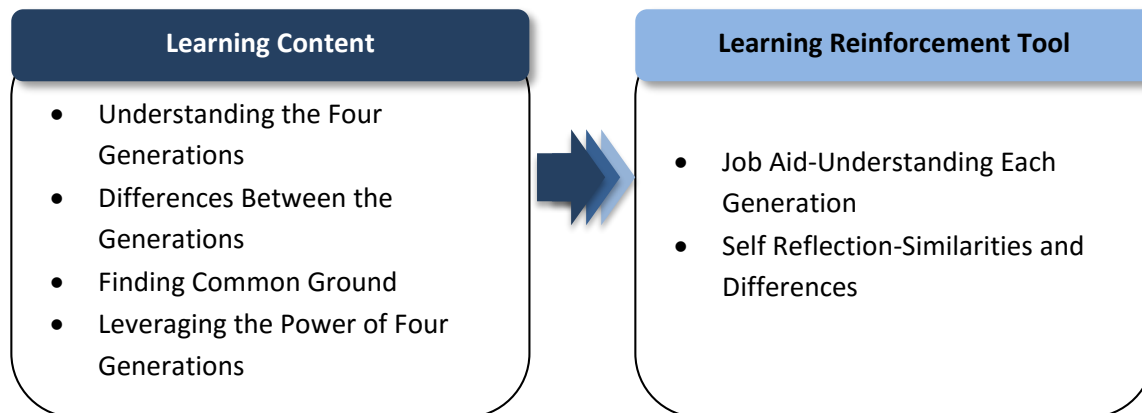
The workplace has become a patchwork of varying perspectives and experiences that can present challenges to management in terms of handling the different generations present. While having various cultures in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh the problems and conflicts.

This workshop will help participants understand the motivations of each generation and apply strategies to create productive relationships.

Program Outcomes

- Understand the background, character traits and working style of each generation
- Appreciate differences and recognize similarities between generations
- Leverage the strengths of each generation

Learning Process



Program Length 4 Hours

Potential Applications

All or part of this course could be part of a solution to help organizations with the following objectives:

- Part of a larger program on diversity
- Part of an effort to improve team performance